

## Request a Bike Rack / Bollard General Process

When a bicycle rack request is submitted, the address is checked on Google Streetview to determine if one can be installed at that location. If it appears a bike rack can be installed, then the location is field checked and an attempt is made to contact the business owner/manager on duty.



The location is then marked; it generally takes 1 - 2 months for a bike rack to be installed, but the timeline can vary.

If the location is not suitable for a bike rack, a response email or phone call occurs explaining why the bike rack cannot be installed at the requested location.

### Prerequisites

The sidewalk bicycle parking program is for short-term bicycle parking to be installed in the public right-of-way in business districts on concrete sidewalk where space allows.

Examples of locations where racks cannot be installed:

- Lack of space for pedestrian use
- Locations with conflicts such as utility boxes, storm drains, or metered parking spaces
- Private properties
- Residential addresses
- Schools

Racks can only be installed on cement surfaces. The following surfaces will not accept bicycle rack mounting equipment:

- Brick
- Cobble stone
- Dirt or grass
- Pervious concrete
- Porcelain tiles
- Tiled surfaces

Call 805-654-7769 or [email us](#) for further information and to request a bike rack or bollard in front of your place of business.