

Important Information About Electrical System Upgrades in Your Neighborhood



January 25, 2019

Dear Neighbor,

Southern California Edison (SCE), along with crews from our approved contractor Tidwell, will be working in your neighborhood to make necessary repairs and improvements to the electrical grid. This work is taking place in hillside areas impacted by the Thomas Fire and is important to ensure the repair and maintenance of the electrical grid to support rebuilding efforts. Thank you for your patience as we complete these upgrades.

Upgrades in Your Area

We will be installing new equipment and upgrading underground equipment.

Project Area

This work is taking place in the City of Ventura. Please see the map on the back for more details and boundaries of work.

Work Timeline*

- Dates: Now through May 2019*
- Days of operation: Monday through Saturday**
- Hours: 7:00 a.m. through 4:00 p.m.

**Please be advised these dates and times are subject to change due to unforeseen operational factors or inclement weather.*

*** Work hours will vary based on permit conditions.*

What to Expect

- Crews may need to access the electrical poles and equipment on your property. We will attempt to notify you prior to entering.
- To ensure your safety during construction, there may be traffic lane and sidewalk closures. Crew members will use appropriate traffic control signs and flags.
- For crews to work safely, SCE may schedule maintenance power outages during construction. In these cases, we will notify you by phone, text, email and mail at least 72 hours prior to the outages.*

****You can sign up to receive outage alerts using your preferred method of communication via sce.com/outage.***

For questions regarding this project please contact SCE Local Planning Supervisor Randy Yanez at 805-358-8557

If you have questions, please visit our website: sce.com/upgrades

For emergencies or downed power lines please dial 911

For Customer Service dial 1-800-655-4555

SCE will provide the latest information about outages at sce.com/outage



Here are some tips for customers preparing for a maintenance outage:

- Customers with a medical condition that require electric-powered life support equipment should be sure to have a backup power system in place or make other plans for health and welfare during an outage.
- Make sure food stays as cold as possible by keeping refrigerator and freezer doors closed and placing blocks of ice inside.
- Learn how to manually open security gates and garage doors.
- Notify any security companies that monitor the customer's home or business.
- Protect computers, televisions and other sensitive equipment by unplugging them.
- If you use medical equipment in your home, SCE offers a Medical Baseline program. To learn more about the program and its benefits, including enrollment, please visit sce.com or call SCE at 1-800-655-4555.