

## Montalvo Community Services District (MCSD)

### CUSTOMER NOTICE

#### Sewer charges will be reflected on your Ventura Water bill

##### **What is changing?**

Beginning July 1, 2018 your sewer charges will appear on your Ventura Water bill. Ventura Water is the water and wastewater utility for the City of Ventura. Historically, your sewer service was provided by MCSD and sewer charges were paid to MCSD as part of your property tax bill.

##### **What to expect on your bill**

The wastewater portion of your bi-monthly bill is the sum of: 1) a sewer flow charge, 2) a fixed charge, and 3) an Estuary Protection Charge. These billing rates are the same for all Ventura Water customers throughout the City of Ventura.

##### **How is my sewer flow charge determined?**

For residential customers, the sewer flow charge is based on the average winter water usage for two bills received between February and May, when outdoor water use is typically the lowest. For non-residential customers, the sewer flow charge is based on actual water usage.

##### **How is the fixed charge determined?**

The fixed charge is based on the cost to operate the City's entire sewer system and is a cost shared by all customers.

##### **What is an Estuary Protection Charge?**

The Estuary Protection Charge supports the planning and costs for a new project to reuse the water currently cleaned by the Ventura Water Reclamation Facility and released into the Santa Clara River Estuary. This charge is at 10% of your total wastewater bill.

**For questions regarding your bill please call Customer Care at 805-667-6500.**

**For more information visit [www.venturawater.net](http://www.venturawater.net)**

## Montalvo Community Services District (MCSD) Background

Beginning in 1954, the Montalvo Community Services District (MCSD) provided sanitary sewer services to the Montalvo area. In 2014, growing increasingly concerned with new regulations, MCSD conducted a feasibility study. That study concluded that relinquishing the sewer system to the City and abandoning the existing MCSD treatment plant made the most financial sense for MCSD customers, rather than making very expensive upgrades to the existing treatment plant.

The City worked collaboratively with MCSD to formulate an agreement that would transfer MCSD's sewer system to the City of Ventura.

The agreement was executed in January 2015 and was implemented in phases, including the decommissioning and demolition of MCSD's treatment plant. Since 2016, the City has provided sewer services to MCSD customers, including the operation of the collection system and the treatment of wastewater at the Ventura Water Reclamation Facility.

The final phase of the agreement began on July 1, 2018. During this final phase, the City is now responsible for directly billing all properties for sewer within MCSD.

### Connect With Us

Customer Care ..... 805-667-6500  
Emergencies After Hours..... 805-650-8010  
Website ..... [www.venturawater.net](http://www.venturawater.net)



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