

More Questions?

Customer Services/
Utility Billing Office
654-7858

Water Conservation
Hotline
652-4567

Water Department
652-4500

Water Treatment
Plant Tours
652-4548

Emergency
Water Problems
339-4399
(Before 8 a.m. & after 5 p.m. weekdays,
Saturdays, Sundays & Holidays)



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City of San Buenaventura

1997

Water Quality Report



*We're Making Ventura a Better
Place to Live Through:*

- *Quality Customer Service* •
- *Innovative Operations
& Maintenance* •
- *Protection of Our Resources* •

The City of San Buenaventura welcomes this opportunity to provide you with water quality information. This water quality report was prepared in compliance with regulatory requirements. We work hard to ensure the water we provide to our customers meets or exceeds State and Federal standards.

Why Read this Water Quality Report?

The purpose of this annual water quality report is to keep you informed about the quality and distinguishing characteristics of Ventura's drinking water. Our water consistently exceeds state standards for water quality, and this brochure explains why. It provides specific facts and figures about the clarity, as well as the specific minerals and microorganisms measured in samples of Ventura water throughout 1997. You will find the specifics on the reverse side of this brochure.

Safe Drinking Water Standards

The United States Environmental Protection Agency (EPA) and the California Department of Health Services (DOHS) are responsible for ensuring all public water systems are in

consistent in formulating and enforcing drinking water standards more stringent than Federal standards adopted by the EPA. State and Federal water standards fall into two categories:

Primary Standards relate specifically to the health of the community as it might be affected by the water supply. Mandatory maximum contaminant levels are established for specific constituents.

Secondary Standards relate to the aesthetic qualities of the water. This includes taste, odor, color and some minerals.

Water Quality Control

The City of Ventura owns and operates a full-scale State Certified Laboratory where water quality is monitored every day of the year by our staff. All of our treatment facilities have instrumentation that continuously measures and monitors specific constituents related to water quality. Our instrumentation can detect substances in the water at very low concentrations – in “parts per billion” and “parts per trillion.”

We encourage tours of our treatment plants. Our staff takes pride in showing our facilities and their operations to the public. If you would like to arrange a tour, or have concerns or questions

