

**CITY OF SAN BUENAVENTURA
VENTURA WATER RULES AND REGULATIONS**

RULE 2018-001

**BILLING POLICY IN RESPONSE TO THE
THOMAS FIRE DISASTER**

WHEREAS, Under authority contained in California Government Code Sections 8610 and 8634 and San Buenaventura Municipal Code Section 2.370.050, the City of San Buenaventura, on December 4, 2017, declared the existence of a local emergency due to the Thomas fire disaster; and,

WHEREAS, Under Division 22 – Public Utilities of the San Buenaventura Municipal Code, I am empowered to prescribe rules and regulations of general application relating to, among other things, the conditions of service, the application for service, and administration and interpretation of rates; and,

WHEREAS, Under conditions of the disaster, many Ventura Water customers experienced irregularly high water usage during the applicable billing period of the disaster; and,

WHEREAS, I am establishing the following billing policy as a result of the disaster, in order for those impacted by the disaster to be billed equitably, while ensuring that all usage is captured for data reporting purposes.

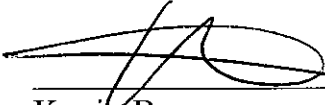
THEREFORE, I, Kevin Brown, as Ventura Water General Manager, hereby establish the following policy, due to the conditions of the disaster:

Section 1: For Ventura Water customers whose accounts were closed out due to the disaster, the usage on their bill will reflect usage until the account was closed out, however, the customer will be charged only up until the date of the Thomas fire incident, and at a proportional rate based on the premises' two-year usage average.

Section 2: For Ventura Water customers whose accounts did not need to be closed out, but whose usage was irregularly high during the applicable billing period due to the disaster, the usage on their bill will reflect all usage during the billing period, however, the customer will be charged an equitable amount on a case-by-case basis due to impacts caused by the disaster, not inconsistent with

Division 22 of the San Buenaventura Municipal Code and other City rules and regulations.

1/11/18
Date _____



Kevin Brown
Ventura Water General Manager