

For Immediate Release

April 1, 2022

Media Contact: Heather Sumagaysay, Public Information Officer

hsumagaysay@cityofventura.ca.gov

Community notice: Ventura Water utility billing update

Ventura, Calif. - Ventura Water will resume its regular billing procedures starting May 1, 2022, in accordance with the State of California's lifting of its COVID-19 water shutoff moratorium.

Adopted September 2021, Senate Bill (SB) 155 ended the COVID-19 pandemic bill relief on December 31, 2021. The resumed regular billing procedure includes assessing late fees, door tag fees, and eventual water shutoffs for non-payments.

"Although the state has returned to pre-pandemic utility billing protocols, Ventura Water continues to explore options for customers undergoing financial hardships," shared Ventura Water General Manager Susan Rungren. "Residents can discuss options and any available resources directly with our customer care staff."

For questions or to discuss billing options, please call Ventura Water's customer care team at (805) 667-6500 or visit www.VenturaWater.net.

###